

IT Requirements

We are planning to install a BoilerScope™ to monitor the performance of our Fröling biomass boilers. More information about the monitoring can be found at www.dcmlogic.com. Would you please help by filling out this form and emailing it to techsupport@dcmlogic.com? Thank you.

The minimum IT configuration needed to set up the monitor is:

1. Provide a fixed LAN IP that can be reserved for the device (the MAC ID will be available as soon as the order ships).
LAN IP: _____
2. Provide the Gateway address for the LAN: _____
3. Provide the Subnet Mask for the LAN: _____
4. Completely open ports 13, 21, 25 and 80 to 24x7 outgoing traffic.
Check box when done:
5. A free RJ45 port in a switch relatively close to the boiler room. Check box when done: Location: _____
6. Please note that it is not possible to connect the BoilerScope to the internet via a proxy server.

The ideal IT configuration includes these additional items. It allows remote firmware upgrades. If at all possible, please provide:

7. The WAN IP to reach our facility—either a fixed IP or a DynDNS (or equivalent) address. WAN IP: _____
8. Port forwarding of incoming TCP traffic on port 9080 to port 9080 of the device's fixed LAN IP determined above.
Check box when done:

MAC ID: _____

Notes:

Please contact techsupport@dcmlogic.com if you need assistance.